

Notice of References Cited	Application/Control No. 10/642,876	Applicant(s)/Patent Under Reexamination ZELANIS ET AL.	
	Examiner Heidi Riviere	Art Unit 3629	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-2004/0172260 A1	09-2004	Junger et al.	705/001
*	B	US-2003/0135421 A1	07-2003	Cales et al.	705/26
	C	US-			
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	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
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	V	Geof Wheelwright, "The Elusive Exchange Desk for Online Purchases: Who Hears Complaints?", National Post, Jun 21, 1999, pg. E.4.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.